



Terms and Conditions.

All bookings are accepted on the basis that these terms and conditions have been read and agreed.

Check In/Out

Check-in time is between 12 noon and 6.00pm, arrivals after 6.00pm only with prior agreement and strictly no later than 8pm.. We reserve the right to cancel the booking (inline with our cancellation policy) were check-in is required to be later than 8pm.

Earlier check-in may be available by prior arrangement. However, no guarantee is made, but you are welcome to leave your luggage with us.

Rooms are to be vacated by 10:30am on day of departure. A late check out may be arranged in advance, depending on availability of the room.

Booking confirmation and cancellation

We require certain information in advance of your arrival which is requested via email and text message. If we don't receive a reply to our requests, we will take it that we should not communicate with you in the future. This could include future marketing offers with up to 40% off rates, or free sea view upgrades from standard rooms if available.

A non-refundable deposit of one night's stay is required to confirm the booking.

Cancellation within 7 days of arrival, will result in the whole booking being charged for in full.

Guests that leave early will be charged in full for the remaining nights.

All accounts to be settled on departure by either cash, credit or debit card.

Rooms with sea view and/or en-suite can not be guaranteed for one night stays.

No guests without a prior booking will be accepted after 8pm.

A pre-authorisation for the booking amount may be applied to your debit or credit card, 5 days prior to arrival in the event of not receiving acknowledgment of our booking confirmation email.

During your stay

Headland View is completely non-smoking, including the balconies and forecourt. Anyone found to be smoking in Headland View will be asked to leave immediately without refund, and may incur a charge of £50 for the cost of additional cleaning.

Guests are requested not to bring take-away food into Headland View.

Guests may drink their own alcohol in their bedrooms or on the balconies with consideration for the other guests.

A fridge for guest use is provided on the ground floor.

Guests are permitted to bring their own guests to Headland View with prior permission.

Regretfully, we do not allow dogs to stay at Headland View.

We reserve the right to charge for damage caused to beds through negligence or known medical conditions, unless all reasonable steps have been taken.

Please be advised that for the comfort of our guests, waterproof mattress protectors are not fitted to beds unless requested.

Only toilet tissue is to be flushed down the toilets. Bins and disposal bags are provided for other items. Blockages caused by other items being flushed down the toilets will be charged for.

Guests are asked to report any damage to fixtures and fittings as soon as possible. This will ensure that repairs or replacement are carried out immediately and may reduce further damage. We may charge for any associated costs.

We reserve the right to refuse entry, or to ask guests to leave that are causing disruption to other guests. No refund will be given under these circumstances.

In the unlikely event that reserved accommodation is unavailable, we will advise you immediately. We will assist in finding suitable alternative accommodation, if required. Liability will be limited to the return of any monies paid covering the period concerned, including deposit.

We accept no liability for injury to persons, damage or loss of your property whilst staying at Headland View.